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19 20	CENTRAL DISTRICT OF CALIFORNIA							
20) Case No: 5:17-cv-00616-JAK-PLA						
22	NICHOLAS MILLER and JEFFREY BORNEMAN, individually and on	CLASS ACTION						
23	behalf of all others similarly situated,) PLAINTIFFS' MEMORANDUM IN						
24	Plaintiffs,	SUPPORT OF UNOPPOSED MOTION FOR PRELIMINARY						
25	VS.	APPROVAL						
26	WISE COMPANY INC.,	Hrg. Date: May 7, 2018 Time: 8:30 a.m.						
27	Defendant.	Ctrm: 10B						
28) Hon. John A. Kronstadt)						

TABLE OF CONTENTS INTRODUCTION......1 3 II. 4 III. 5 IV. 6 A. 7 B. 8 1. 2. 3. 10 Settlement Administration....... 4. 11 C. Notice Plan 8 12 V. ARGUMENT9 13 Preliminary Approval of the Settlement is Appropriate......9 A. 14 The Settlement is the Product of Informed and 1. 15 16 2. The Proposed Relief Does Not Grant Preferential Treatment 17 3. 18 The Strength of Settlement Class Members' Claims 4. 19 20 The Complexity, Time, and Expense of Continued Litigation . 13 5. 21 6. The Stage of Proceedings and the Amount of Discovery 22 7. Completed 14 23 B. 24 The Requirements of Fed. R. Civ. P. 23(a) Are Satisfied 15 1. 25 a. The Settlement Class Is So Numerous that Joinder of 26 27 b. There Are Ouestions of Law and Fact Common to the 28 PLAINTIFFS' MEMORANDUM IN SUPPORT OF MOTION FOR PRELIMINARY APPROVAL

1				c. Plaintiffs' Claims Are Typical of the Claims of the Settlement Class	17
2				d. The Interests Of the Class Representatives Are Aligned	
3				with the Interests of the Settlement Class	18
4				e. The Settlement Class is ascertainable	19
5			2.	The Requirements of Rule 23(b)(3) Are Satisfied	20
6 7				a. Common Questions Predominate Over Potential Individual Questions	20
8				b. A Class Action Is the Superior Method to Fairly and Efficiently Adjudicate this Matter	21
9			3.	Class Counsel Are Well-Qualified to Represent the	
10				Settlement Class	22
11		C.	The N	Notice Program Satisfies All Applicable Requirements	22
12			1.	Appointment of a Settlement Administrator	
13			2.	Method of Notice	23
14			3.	Contents of the Notice Program	
15	VI.	CON	ICLUS	ION	24
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
				::	

1 TABLE OF AUTHORITIES 2 **CASES** 3 Amchem Prods., Inc. v. Windsor 4 5 Bravo v. Gale Triangle, Inc (No. CV1603347BROGJSX) 6 Brown v. Hain Celestial Group, Inc. 7 8 Chavez v. Blue Sky Natural Beverage Co. 9 10 Class Plaintiffs v. City of Seattle 11 955 F.2d 1268 (9th Cir. 1992)......9 12 Consolidated Rail Corp. v. Town of Hyde Park 13 14 Curtis-Bauer v. Morgan Stanley & Co. (No. C 06-3903 TEH) 15 16 Eisen v. Carlisle & Jacquelin 17 Ellis v. Costco Wholesale Corp. 18 19 Gen. Tel. Co. of Sw. v. Falcon 20 21 Hanlon v. Chrysler Corp. 22 23 Harris v. Vector Mktg. Corp. (No. C-08-5198 EMC) 24 25 Hunt v. Check Recovery Sys., Inc. 26 27 In re AT&T Mobility Wireless Data Servs. Sales Tax Litig. 28

PLAINTIFFS' MEMORANDUM IN SUPPORT OF MOTION FOR PRELIMINARY APPROVAL

1	In re ConAgra Foods, Inc.	
2	90 F.Supp.3d 919 (C.D. Cal. 2015)	
3	In re Corrugated Container Antitrust Litig. 643 F.2d 195 (5th Cir. 1981)	
4	In re Elan Secs. Litig.	
5	385 F.Supp.2d 363 (S.D.N.Y. 2005)	
67	In re First Capital Holdings Corp. Financial Products Securities Litig. MDL No. 901 (C.D. Cal. June 10, 1992)	
8 9	In re Gen. Motors Corp. Pick-Up Truck Fuel Tank Prods. Liab. Litig. 55 F.3d 768 (3d Cir. 1995)	
10 11	In re Mego Fin. Corp. Sec. Litig. 213 F.3d 454 (9th Cir. 2000)	
12 13	In re NVIDIA Corp. Derivative Litig. (No. C-06-06110-SBA(JCS)) 2008 WL 5382544 (N.D. Cal. Dec. 22, 2008)	
14 15	In re Prudential Sec. Ltd. P'ship Litig. 163 F.R.D. 200 (S.D.N.Y. 1995)	
16 17	In re Sunrise Sec. Litig. 131 F.R.D. 450 (E.D. Pa. 1990)	
18	In re Syncor ERISA Litig. 516 F.3d 1095 (9th Cir. 2008)9	
19 20	In re Tableware Antitrust Litig. 484 F.Supp.2d 1078 (N.D. Cal. 2007)9	
21 22	In re Wells Fargo Home Mtg. Overtime Pay Litig. 571 F.3d 953 (9th Cir. 2009)20	
23 24	Johns v. Bayer Corp. 280 F.R.D. 551 (S.D. Cal. 2012)	
25 26	Johnson v. Gen. Mills, Inc. 278 F.R.D. 548 (C.D. Cal. 2012)	
27	Jordan v. County of Los Angeles 669 F.2d 1311 (9th Cir.1982)16	
28		

1 2	Lilly v. Jamba Juice Co. (No. 13-CV-02998-JST) 2015 WL 1248027 (N.D. Cal. Mar. 18, 2015)
3	Lucas v. Breg, Inc.(No. 15-CV-00258-BAS-NLS) 2016 WL 6125681 (S.D. Cal. Sept. 30, 2016)20
5	Martin v. Monsanto Co. (No. EDCV162168JFWSPX) 2017 WL 1115167 (C.D. Cal. Mar. 24, 2017)
6 7	McBean v. City of New York 233 F.R.D. 377 (S.D.N.Y. 2006)
8 9	Nen Thio v. Genji, LLC 14 F.Supp.3d 1324 (N.D. Cal. 2014)
10 11	O'Connor v. Boeing N. Am., Inc. 184 F.R.D. 311 (C.D. Cal. 1998)19
12 13	Ortega v. Natural Balance, Inc. 300 F.R.D. 422 (C.D. Cal. 2014)22
14 15	Phillips Co. v. Shutts 472 U.S. 797 (1985)21
16	Satchell v. Fed. Exp. Corp. (No. C 03-2659 SI) 2007 WL 1114010 (N.D. Cal. Apr. 13, 2007)
17 18	Saulsberry v. Meridian Fin'l Serv., Inc. (No. CV146256JGBJPRX) 2016 WL 3456969 (C.D. Cal. Apr. 14, 2016)
1920	Sciortino v. PepsiCo, Inc. (No. 14-CV-00478-EMC) 2016 WL 3519179 (N.D. Cal. June 28, 2016)
21 22	Smith v. Am. Greetings Corp. (No. 14-CV-02577-JST) 2015 WL 4498571 (N.D. Cal. July 23, 2015)
23 24	Staton v. Boeing Co. 327 F.3d 938 (9th Cir.2003)
25	<i>Torrisi v. Tucson Elec. Power Co.</i> 8 F.3d 1370 (9th Cir.1993)10
2627	Twigg v. Sears, Roebuck & Co. 153 F.3d 1222 (11th Cir. 1998)23
28	

1 2	Wal-Mart Stores, Inc. v. Dukes 131 S. Ct. 2541 (2011)		
3 4	Weinberger v. Kendrick 698 F.2d 61 (2d Cir. 1982)13		
5	Wolin v. Jaguar Land Rover N. Am., LLC 617 F.3d 1168 (9th Cir. 2010)21		
6 7	<u>STATUTES</u>		
8	California's Consumers Legal Remedies Act, Cal. Civil Code §§ 1750, et seq5		
9	California's Fair Advertising Law, Cal. Bus. & Prof. Code §§ 17500 et seq		
10 11	California's Unfair Competition Law, Cal. Civil Code §§ 17200 et seq5		
12	OTHER AUTHORITIES		
13	Manual for Complex Litigation, Fourth, § 21.6329		
14			
15	W. Rubenstein, Newberg on Class Actions (5th ed. 2012)		
16	11. Conte, 170, 10, 10, 10, 10, 10, 10, 10, 10, 10, 1		
17	RULES		
18	Fed. R. Civ. P. 23passim		
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
	vi		

I. INTRODUCTION

This is a consumer class action for false advertising and unfair business practices against Defendant Wise Company, LLC ("Wise"). After substantial formal and informal discovery and two mediation sessions overseen by highly-respected former judge and JAMS mediator Hon. Dickran Tevrizian (Ret.), the parties have executed a Settlement Agreement ("S.A.," Exh. 1 to the Declaration of Nance F. Becker ["Becker Decl."] filed herewith) that resolves all of the alleged claims in exchange for significant injunctive and monetary relief. Wise has agreed to modify its website and packaging to completely eliminate the representations with which Plaintiffs take issue, and the parties have agreed to a claims-based process by which each of the over 20,000 Settlement Class Members can obtain a cash rebate of 20% of the price they paid to purchase the products at issue. About 78% of Settlement Class members – those whose names and contact information are known to Wise – will receive direct notice of the Settlement, with the remainder notified through an ambitious Internet and social media campaign. (S.A. sec. F, Becker Decl. ¶ 11.)

Both parties, represented by experienced class action counsel, believe that the Settlement is fair, reasonable, and in the interests of the members of the proposed Settlement Class, and ask the Court to grant preliminary approval. (Id. ¶ 14.)

II. SUMMARY OF CLAIMS AND DEFENSES

Wise is a privately-held company headquartered in Utah that specializes in the manufacture and sale of "survival food," specifically marketing its Long-Term Food Kits to "preppers" and other individuals who wish to stockpile food in preparation for natural or man-made disasters. Utilizing the slogan "Be Wise. Be Ready," it claims to be the "nation's leader in emergency preparedness."

Long-Term Food Kits are the mainstay of Wise's product offerings, and for years have been sold in incremental sizes categorized by the period of time each is meant to last, *e.g.*, "1 Month Food Supply," "12 Month Food Supply." These

products are sold directly to consumers through the Wise Website,

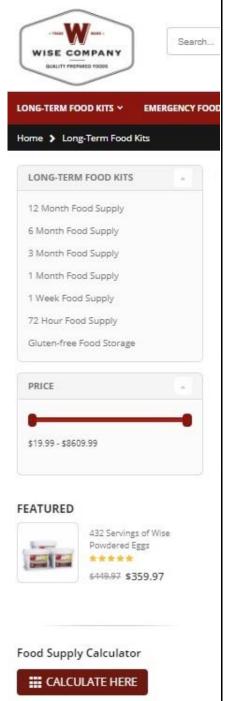
<u>http://www.wisefoodstorage.com</u>, as well as through retail outlets. The cost of a Long-Term Food Kit during the Class Period ranged from about \$75 to \$7,000.

Plaintiffs Nicholas Miller and Jeffrey Borneman allege that Wise's online advertising and marketing includes material misrepresentations and omissions about its Long-Term Food Kits. Plaintiffs claim that although Wise markets its Long-

Term Food Kits based on the length of time each will purportedly feed a stated number of adults and/or children, the kits do not contain anywhere near enough calories to healthily sustain consumers for those periods of time. According to Plaintiffs' expert dietitian, an average adult who relied on the number of servings of food contained in any of the Long-Term Food Kits for the stated times would receive only *one-quarter to one-third* of the minimum number of calories needed to survive. Nor do the Long-Term Food Kits contain the quantity of protein and other nutrients required to maintain good health. The challenged marketing practices include the following.

The first step in purchasing a product is to click through the drop-down menu pictured at right. As Plaintiffs' marketing expert explains:

Any consumer who is interested in purchasing a Long-Term Food Kit must first select the "Long-Term Food Kits" menu bar. Next, the consumer must select a drop-down menu for one of the following categories: "12 Month Supply," "6 Month Supply," "3 Month Supply," or "1 Month Supply." *** After selecting one of the product categories, the consumer is then given a choice of specific



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food kits to select, which are also named for a length of time (e.g., "1-Month Emergency Food Box") or a number of servings (e.g., "720 Servings," "4320 Servings," "2880 Servings"). The product categories and product names clearly represent to the consumer that the products will provide healthy nutrition (which includes the necessary calories) for the stated period of time.

(Decl. of Dean Fueroghne in Support of Class Cert. [Dkt. 24-6] ¶ 23; Website Excerpts [Dkt. 24-8, Exh. B] pp. B-11-18.¹)

After selecting a particular food kit on the Wise Website, the consumer is presented with a further "Description" of the product that includes a graphic element entitled: "How many people will this feed and for how long?" This graphic has been present on the Website since its inception. (Stipulated Fact 8.²) Taking the "720 Serving Bucket" (a "6-Month Food Supply") as an example, Wise answers the question: "How long will 720 servings last?" with a line bar graphic showing that for 1 person, the food kit provides a "1 Year Supply (2 servings/day)," and for 4 people or 2 adults and 4 children, a "3 Month Supply (2 servings/day)." (Website Excerpts p. B-62.) And Wise describes its 2160-serving "12 Month Food Supply" as follows: "For instance, our 2160-serving package of long-term food supplies can

¹ Due to the length of these exhibits, Plaintiffs have not refiled them but incorporate the documents as filed in support of their Motion for Class Certification.

² On October 26, 2017, the parties stipulated to the following key facts pertinent to class certification and the merits:

^{1.} The number of servings in each of the Long-Term Food Kits did not change during the Class Period.

^{2.} The number of Calories per serving was identified in the Nutrition Facts Panel for ... each of the food products included in the Long-Term Food Kits and did not change during the Class Period.

3. The total number of Calories provided by each of the Long-Term Food Kits

did not increase during the Class Period.

4. The amount of protein, vitamins, and minerals in each of the food products included in the Long-Term Food Kits was identified in the Nutrition Facts Panel and did not change during the Class Period.

^{5.} Apart from changes in appearance, and changes to the amount of sodium and transfat, the Nutrition Labels for each of the food products included in the Long-Term Food Kits did not change during the Class Period

The Stipulation is submitted as Exh. 4 to the Becker Decl. (Becker Decl. ¶ 9.)

provide two adults with three daily servings of healthy, nutritious meals for an entire year." (*Id.*, p. B-80.)

Another key component of the Wise Website that has been present since 2013 (Stipulated Fact 7) is an interactive "Food Supply Calculator." The Food Supply Calculator (one link to which is pictured in the graphic above) encourages the consumer to "Calculate your food storage goal: Customize your food storage to your family size and your specific needs." The Food Supply Calculator web page (Website Excerpts p. B-6) states that: "Here, on our website, we offer a unique food-storage calculator system that can help you to determine exactly how much food you and your family should purchase in order to eat regularly and healthily during an emergency event." The consumer is instructed to enter the number of adults and children they would like to feed, and then the Calculator provides "the recommendations for your food storage goals."

Each of the named Plaintiffs is a California resident who purchased a Long-Term Food Kit through the Wise Website: Mr. Miller purchased the "56 Serving Grab & Go Entrée and Breakfast Pack" (later called "Emergency Freeze Dried Breakfast and Entrée Bucket – 56 Servings"), a "1 Month Food Supply," for \$124.99 plus \$16.00 shipping and handling (Dkt. 24-3, ¶ 4 and Becker Decl. Exh. 2), and Mr. Borneman purchased the "One Month Emergency Food Box for 1 Person" (later called "1 Month Emergency Food & Drink Supply") (Dkt. 24-2, ¶ 4 and Becker Decl. Exh. 3). They contend that the above (and other) representations by Wise regarding the amount and quality of the food products contained in its Long-Term Food Kits are a material part of its bargain with its customers, who reasonably rely on Wise's promise to help them calculate and stockpile the amount of food they will need to get through a disaster. Had Plaintiffs and other consumers known that the Long-Term Food Kits do not, in fact, contain sufficient food to sustain them for the advertised periods of time, they would not have purchased the products, or at a minimum would have paid a significantly lower amount

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commensurate with the amount of time the food supply would actually last. Based on those allegations, Plaintiffs seek restitution, damages, and injunctive relief pursuant to California's Fair Advertising Law ("FAL," Cal. Bus. & Prof. Code §§ 17500 et seq.); Unfair Competition Law ("UCL," Cal. Civil Code §§17200 et seq.); and the Consumers Legal Remedies Act ("CLRA," Cal. Civil Code §§1750 et seq.).

Wise does not dispute the facts regarding the nutritional content of its products or claim that the Long-Term Food Kits are, by themselves, sufficient to sustain consumers for the advertised periods of time. However, Wise denies that its marketing materials in fact represent that the food kits will do so, and contends that because the nutrition labels for the food products contained in the kits are truthful (which is not disputed), Plaintiffs have no claim. (Becker Decl. ¶ 13.) Wise also denies that the case is suitable for class certification. (Ibid.)

III. STATUS OF THE PROCEEDINGS

The Action was filed in February, 2017 and has proceeded expeditiously. The parties exchanged Rule 26 disclosures and attended an initial Case Management Conference. Plaintiffs have propounded and Wise has responded to several sets of requests for production, interrogatories, and requests for admission. Plaintiffs have also deposed Wise's Person Most Knowledgeable about marketing and other matters. Wise has produced about 13,000 pages of documents as well as summary sales information (which it has designated confidential) showing the number of individuals who purchased each of the Long-Term Food Kits, the purchase channel (Wise Website, over the phone, through a third party, etc.), the number of products sold, and the price of the products during the relevant years. (Becker Decl. ¶ 8.)

Plaintiffs filed a Motion for Class Certification on October 9, 2017 (Dkt. 24). The motion included supporting declarations from a well-credentialed dietitian, an expert in consumer advertising/marketing, and a financial expert. Rather than embarking on further costly discovery that Wise proposed to oppose certification, the parties agreed to stay the proceedings to give them an opportunity to engage in

Case ::17-cv-00616-JAK-PLA Document 40-1 Filed 03/30/18 Page 13 of 32 Page ID #:601

settlement discussions and mediation. The Court approved the stipulation.

IV. SETTLEMENT TERMS

A. Settlement Class

The parties have agreed to certification of the following Settlement Class pursuant to Federal Rule of Civil Procedure 23(b)(3):

All persons who purchased one or more of the following products ("Eligible Products") for shipment to California during the period February 15, 2013 through December 31, 2017:

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1-Month Emergency Food Supply Box;
56 Serving Breakfast/Entrée Bucket;
84 Serving Grab and Go Bucket;
240 Serving Long Term Food Supply Package;
3-Month Emergency Food Supply Box;
360 Serving Long Term Food Supply Package;
6-Month Emergency Food Supply Box;
720 Serving Long Term Food Supply Package;
1080 Serving Long Term Food Supply Package;
12-Month Emergency Food Supply Box;
1440 Serving Long Term Food Supply Package;
2160 Serving Long Term Food Supply Package;
2880 Serving Long Term Food Supply Package;
4320 Serving Long Term Food Supply Package;
Ultimate Emergency Prepper Pack, 1 Month for 2 adults;
Ultimate Emergency Prepper Pack, 3 Months for 1 adult;
Ultimate Emergency Prepper Pack, 3 Months for 2 adults.
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(S.A. Definitions, pp. 4, 6.³) Excluded from the Settlement Class are: (1) the current and former employees, officers and directors of Wise and its agents, subsidiaries, parents, successors, predecessors, and assigns; (2) the judge to whom this case is assigned and the judge's immediate family; and (3) any person who executes and files a timely request for exclusion from the Class. (*Ibid.*)

B. Settlement Benefits

The Settlement provides compensation for consumers who have purchased Wise Long-Term Food Kits during the Class Period, and additional relief that will protect the public and prospective future purchasers from being misled.

³ The definitions used in the Settlement Agreement are adopted and used herein.

1. Monetary Benefits

The Settlement provides cash rebates ranging from \$15 to \$1,400 per Eligible Product purchased during the Class Period, contingent on the submission of a simple Claim Form. (S.A. sec. D-1 and Exh. A.) Known Customers – those who purchased their Eligible Products directly from Wise, and whose identity, contact information, and purchase history is known to Wise – will be provided a summary of their Eligible Product purchases at the time notice is disseminated, and will only need to verify that they are the purchaser. Unknown Customers – those who purchased their products from third parties and whose identities are not known to Wise – will be asked to submit a receipt or other documentation of their purchase, and will be compensated on the basis of the average price for which each of their Eligible Products was sold in the year of purchase. (S.A. sec. D-1.) Eligibility determinations will be made by the Settlement Administrator.

2. Injunctive Relief

The Settlement (sec. D-2) provides significant injunctive relief in the form of a commitment from Wise to make specific modifications to its website and packaging, such that none of the Eligible Products will be marketed or displayed in conjunction with any claim, in words or graphics, that the food kit contains an "X Day" or "X Month" supply. The "Food Calculator" will also be permanently eliminated. In addition, following Final Approval any Eligible Product packaging that refers to an "X Day" or "X Month" supply will be modified to remove such references.

3. Attorneys' Fees, Expenses, and Service Awards

Wise has agreed that Class Counsel are entitled to an award of attorneys' fees, costs and expenses for their work on the litigation and resolution of the Action. (S.A. sec. H.) However, neither the amount of the award nor a "not-to-exceed" amount have been negotiated. Plaintiffs will file a motion asking the Court to determine and award their reasonable fees, costs and expenses at least 14 days

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before the Opt-Out and Objection Deadline. Wise has agreed to pay the amounts awarded by the Court over and above the compensation to be paid to the Settlement Class Members.

Wise has also agreed not to oppose a request by Plaintiffs for service awards of up to \$3,000 to each of the Class Representatives. (S.A. sec. I.) "Generally, in the Ninth Circuit, a \$5,000 incentive award is presumed reasonable. See Harris v. Vector Mktg. Corp., No. C-08-5198 EMC, 2012 WL 381202, at *7 (N.D. Cal. Feb. 6, 2012)." Bravo v. Gale Triangle, Inc., No. CV1603347BROGJSX, 2017 WL 708766, at *19 (C.D. Cal. Feb. 16, 2017).

Plaintiffs' request for service awards will be filed with their motion for an award of attorneys' fees, costs and expenses. Exhibit 8 to the Becker Declaration sets forth the hours spent on the case by Class Counsel and the Class Representatives to date, and estimated future time.

4. **Settlement Administration**

Wise will pay up to \$110,000 to cover cost for the Settlement Administrator to administer and implement the Settlement, including the Notice Plan and claims process. (S.A. sec. G-3.)

C. **Notice Plan**

As set forth in Settlement Agreement sec. F and Exhibits B-1, B-2, B-3, B-4, and B-5 thereto, Wise customers will receive notice of the Settlement terms and the rights and responsibilities of the Settlement Class Members through U.S. Mail, email, social media, and the Internet. The Notice Plan includes:

- U.S. Mail and email notice to all Settlement Class Members whose names and contact information are known to Wise, subject to updates to be provided by the Settlement Administrator (S.A. sec. F-1, F-2);
- Internet notice, through a digital notice campaign utilizing a mix of 2. media channels including desktop and mobile web services, banner ads on targeted websites, and notice banner ads with links to the Settlement Website. The details of

the plan will be designed by the Settlement Administrator. (S.A. sec. F-3.a; see

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3. Publication by Wise on a conspicuous location on the Wise Website, the Wise Facebook page, and Wise's Twitter account. (S.A. sec. F-3.b.)

4. The creation of a Settlement Website where Settlement Class Members can obtain copies of the Detailed Notice, a fillable and printable Claim Form, the Court's orders, and other documents pertinent to the Settlement. (S.A. sec. F-3.c.)

V. **ARGUMENT**

Becker Decl. ¶ 12.)

Preliminary Approval of the Settlement is Appropriate

There exists a "strong judicial policy that favors settlements, particularly where complex class action litigation is concerned." (In re Syncor ERISA Litig., 516 F.3d 1095, 1101 (9th Cir. 2008), citing Class Plaintiffs v. City of Seattle, 955 F.2d 1268, 1276 (9th Cir. 1992).) Settlements are particularly favored "in class actions and other complex cases where substantial judicial resources can be conserved by avoiding formal litigation." (In re NVIDIA Corp. Derivative Litig., No. C-06-06110-SBA(JCS), 2008 WL 5382544, at *2 (N.D. Cal. Dec. 22, 2008).)

Courts employ a two-step process to review proposed class action settlements. First, there is preliminary approval and notice to the class, and then final approval. (Manual for Complex Litigation, Fourth, § 21.632.) At the preliminary approval stage, the Court "make[s] a preliminary determination on the fairness, reasonableness, and adequacy of the settlement terms." (*Id.*; see also Fed. R. Civ. P. 23(e).) Preliminary approval should be granted where the settlement falls "within the range of possible approval." (In re Tableware Antitrust Litig., 484 F.Supp.2d 1078, 1080 (N.D. Cal. 2007).) The Court should consider whether "the proposed settlement appears to be the product of serious, informed, non-collusive negotiations, has no obvious deficiencies, does not improperly grant preferential treatment to class representatives or segments of the class, and falls within the range of possible approval." (Lilly v. Jamba Juice Co., No. 13-CV-02998-JST, 2015 WL

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1248027, at *7 (N.D. Cal. Mar. 18, 2015).) "The proposed settlement need not be ideal, but it must be fair and free of collusion, consistent with a plaintiff's fiduciary obligations to the class." (Id., citing Hanlon v. Chrysler Corp., 150 F.3d 1011, 1027 (9th Cir. 1998).)

At the final approval stage, a court "must balance a number of factors: the strength of the plaintiffs' case; the risk, expense, complexity, and likely duration of further litigation; the risk of maintaining class action status throughout the trial; the amount offered in settlement; the extent of discovery completed and the state of the proceedings; the experience and views of counsel; the presence of a governmental participant; and the reaction of the class members to the proposed settlement." (*Id*,. citing *Hanlon*, 150 F.3d at 1026) [citations omitted].) "In some cases, one factor alone may prove determinative in finding sufficient grounds for court approval." (Curtis-Bauer v. Morgan Stanley & Co., No. C 06-3903 TEH, 2008 WL 4667090, at *3 (N.D. Cal. Oct. 22, 2008), citing Torrisi v. Tucson Elec. Power Co., 8 F.3d 1370, 1376 (9th Cir.1993).)

Analysis of the above factors demonstrates that the Settlement is well within the required "range of possible approval" and that preliminary approval should, accordingly, be granted.

The Settlement is the Product of Informed and Non-1. **Collusive Negotiations**

"[C]ourts respect the integrity of counsel and presume the absence of fraud or collusion in negotiating the settlement, unless evidence to the contrary is offered." (H. Newberg, A. Conte, Newberg on Class Actions §11.51 (4th ed. 2002).) There is an initial presumption of fairness when a proposed class settlement is the product of arm's-length negotiations, sufficient investigation has been undertaken to allow the parties and the court to make an informed decision, and the counsel involved are competent and experienced. (Id., §11.41; see In re First Capital

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Holdings Corp. Fin'l Prod. Sec. Litig., MDL No. 901 at *2 (C.D. Cal. June 10, 1992).

Class Counsel in this case are well-respected and highly-experienced in class action and consumer litigation. (Becker Decl. ¶¶ 15-26 and Exh. 5, 6, 7.) Before reaching this Settlement, Class Counsel vigorously pursued the litigation, conducted broad discovery, consulted with experts, and deposed Wise. (Id. ¶ 8.) The Parties had ample opportunity to evaluate the respective strengths and weaknesses of the action. The settlement negotiations were at arms'-length and included two mediation sessions overseen by a respected and experienced mediator. The use of a mediator supports a finding that "the parties reached the settlement in a procedurally sound manner and that it was not the result of collusion or bad faith by the parties or counsel." (Sciortino v. PepsiCo, Inc., No. 14-CV-00478-EMC, 2016 WL 3519179, at *4 (N.D. Cal. June 28, 2016), citing Satchell v. Fed. Exp. Corp., No. C 03-2659 SI, 2007 WL 1114010, at *4 (N.D. Cal. Apr. 13, 2007) ["The assistance of an experienced mediator in the settlement process confirms that the settlement is non-collusive"].)

2. The Settlement Has "No Obvious Deficiencies"

The proposed settlement has no obvious deficiencies. It provides monetary relief that is not contingent on future purchases (i.e., not in the form of coupons). The claims process is simple, easy to do, and designed to encourage claims. The Notice program is far-reaching and reasonable. The monetary relief is adequate based on the hurdles that would be faced if litigation were to continue and Plaintiffs would have to obtain class certification and establish both liability and damages on a class-wide basis. The absence of any obvious deficiencies weighs in favor of preliminary approval of the Settlement. (Lilly, 2015 WL 1248027 at *7.)

3. The Proposed Relief Does Not Grant Preferential Treatment To The Class Representatives Or Segments of the Class

The Class Representatives do not receive any unduly preferential treatment

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under the Settlement. With the exception of modest Service Awards for their time and effort devoted to investigating and prosecuting the claims on behalf of the Class, the Class Representatives are treated the same as every other member of the Settlement Class. "[T]he Ninth Circuit has recognized that service awards to named plaintiffs in a class action are permissible and do not render a settlement unfair or unreasonable." (Nen Thio v. Genji, LLC, 14 F.Supp.3d 1324, 1335 (N.D. Cal. 2014), citing Staton v. Boeing Co., 327 F.3d 938, 977 (9th Cir.2003).). The Plaintiffs' support for the settlement is not conditioned upon Court approval of the Service Awards. (S.A. sec. I.) All Settlement Class members will receive the same relief, based directly on the dollar value of their purchases; no preferential subclasses have been created.

4. The Strength of Settlement Class Members' Claims Compared to the Amount Offered by the Settlement

Wise denies any wrongdoing, fault, or liability, denies that it violated any law, denies that it damaged the Plaintiffs or Class Members in any way, and contends that the Action has merit. (S.A. Recitals 4, 8.) Wise also disputes that class certification is appropriate.

Plaintiffs believe their claims have merit. Plaintiffs recognize, however, the inherent risks of litigating their claims through class certification, potential summary judgment, trial, and potential appeals, and of achieving a result better than that offered by the Settlement here. (Becker Decl. ¶ 13.) The Settlement, in contrast, provides certainty of recovery. There is a very real risk that the Settlement Class could obtain no better outcome against Wise through continued litigation, trial, and appeal. (Ibid.)

The Settlement provides monetary relief for the economic loss attributable to Wise's alleged misrepresentations and omissions to all Settlement Class Members. The existence of a uniform measure of the harm caused to each Settlement Class Member is disputed: Plaintiffs and their expert believe damages can and should be

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based on the difference between what was promised and what was received (the "benefit-of-the-bargain" model), based on the 2,000-calorie-per-day diet used by the FDA. (See Falkenhagen Decl., Dkt. 24-5.) Wise, on the contrary, contends that because the amount of food "required" by each consumer varies, damages must be determined on an individualized basis. (Becker Decl. ¶ 13.)

In addition to providing the agreed monetary compensation, the Settlement will cause Wise to substantially change its marketing practices. Wise has already made changes to its website, and will make significant additional changes to its product names, descriptions, and packaging that will benefit both online and brickand-mortar purchasers. (S.A. sec. D-2.) These additional benefits strongly weigh in favor of approving the Settlement. (See, e.g., Smith v. Am. Greetings Corp., No. 14-CV-02577-JST, 2015 WL 4498571, at *8 (N.D. Cal. July 23, 2015) [finding that defendant's changing some of the practices the plaintiffs challenged in the litigation counted as additional benefits to the total "recovery" beyond the payment of past monetary damages, and granting preliminary approval to the settlement].)

Finally, the Settlement is advantageous to the Settlement Class Members because the Released Claims do not include any claims for personal injuries that they might have sustained as a result of the nutritional deficiencies Plaintiffs allege. (Release, S.A. sec. B.)

5. The Complexity, Time, and Expense of Continued Litigation

Prosecuting Plaintiffs' claims through trial and appeal would be lengthy and complex, and impose significant costs on the Parties. Continued proceedings would likely include substantial motion practice (including completion of class certification briefing and any summary judgment motions), expert depositions, trial, and potential appeal.

The Settlement, in contrast, delivers real and substantial remedies to the Settlement Class without further risk or delay. This factor favors preliminary approval. (See Weinberger v. Kendrick, 698 F.2d 61, 73 (2d Cir. 1982); In re

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Sunrise Sec. Litig., 131 F.R.D. 450, 455 (E.D. Pa. 1990) [approving a class action settlement because, in part, the settlement "will alleviate ... the extraordinary complexity, expense and likely duration of this litigation"].)

6. The Views of Experienced Counsel

Courts consider the opinions of experienced counsel when determining whether a settlement is fair, reasonable, and adequate. (Hanlon, 150 F.3d at 1026.) Class Counsel have extensive experience litigating complex class actions. They have achieved class action settlements that have been approved by many courts across the country and recovered substantial monetary benefits for Class Members. (Becker Decl. ¶¶ 17-26 and Exh. 5, 6, 7.) The Settlement Class Members were wellrepresented by experienced and fully prepared counsel at the bargaining table. Class Counsel believe the Settlement to be excellent, readily satisfying the standard of being within the range of possible approval. (*Id.*. ¶ 13.)

7. The Stage of Proceedings and the Amount of Discovery Completed

Class Counsel reviewed and analyzed a rolling production of over 13,000 pages of documents as well as sales information produced by Wise (including in the course of mediation and thereafter); deposed the person designated by Wise as most knowledgeable about its products and marketing practices; consulted at length with experts regarding the nutritional, marketing, and damages issues and obtained expert reports in support of class certification; and conducted extensive legal research. (Becker Decl. ¶¶ 8, 9.)

The pertinent question is whether Class Counsel have sufficient information to ensure "effective representation." (In re AT&T Mobility Wireless Data Servs. Sales Tax Litig., 789 F. Supp.2d 935, 966 (N.D. Ill. 2011).) Courts have repeatedly explained that it does not matter whether the discovery is labelled "formal" or "informal;" instead "the pertinent inquiry is what facts and information have been provided." (Id.; see also McBean v. City of New York, 233 F.R.D. 377, 384-85

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(S.D.N.Y. 2006); In re Elan Secs. Litig., 385 F.Supp.2d 363, 370 (S.D.N.Y. 2005).) Here, Class Counsel were well-informed of the important facts and relevant legal

issues when negotiating this Settlement. This factor favors preliminary approval of the Settlement.

B. The Settlement Class Should Be Certified

Courts favor the use of settlement classes "to foster negotiated conclusions to class actions." (In re Gen. Motors Corp. Pick-Up Truck Fuel Tank Prods. Liab. Litig., 55 F.3d 768, 784 (3d Cir. 1995).) Certification of a settlement class "actually enhances absent class members' opt-out rights because the right to exclusion is provided simultaneously with the opportunity to accept or reject the terms of a proposed settlement." (In re Prudential Sec. Ltd. P'ship Litig., 163 F.R.D. 200, 205 (S.D.N.Y. 1995).) When granting preliminary approval of a class action settlement, it is appropriate for a court to certify a class for settlement purposes. (See Amchem Prods. Inc. v. Windsor, 521 U.S. 591, 620 (1997).)

The proposed Settlement Class – consisting of all purchasers of Eligible Products in California during the Class Period, as set forth more fully above – meets all of the requirements for certification pursuant to Fed. R. Civ. P. Rules 23(a) and 23(b)(3). Settlement Class Members who exclude themselves or "opt out" will cease to be Settlement Class members, will not be bound by the Settlement or Release, and will not be eligible to submit a claim. (S.A. sec. J.)

The Requirements of Fed. R. Civ. P. 23(a) Are Satisfied 1.

Rule 23(a) sets forth the following prerequisites for certifying a class: "(1) the class is so numerous that joinder of all members is impracticable, (2) there are questions of law or fact common to the class, (3) the claims or defenses of the representative parties are typical of the claims or defenses of the class, and (4) the representative parties will fairly and adequately protect the interests of the class." Each of these requirements is satisfied here.

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The Settlement Class Is So Numerous that Joinder of a. **Individual Members Is Impracticable**

To meet the numerosity requirement, a proposed class must be "so numerous that joinder of all members is impracticable." (Fed. R. Civ. P. 23(a)(1).) Although there is no specific numerical threshold, joining more than 100 plaintiffs is considered to be impracticable. (See Jordan v. County of Los Angeles, 669 F.2d 1311, 1319 & n. 10 (9th Cir.1982).) In its notice of removal, Wise conceded that the class consists of over 100 class members. (Dkt. 1 at 3:9, 3:17-22, Dkt. 6 at p.1, ¶ 4.) Its subsequently-produced records indicate there were 21,270 sales of eligible products to Settlement Class Members. (Becker Decl. ¶ 5.) That is more than sufficient to establish that joinder would be impracticable. (See, e.g., Staton, supra, 327 F.3d at 953 [class of 15,000 met numerosity requirement]; Consol. Rail Corp. v. Town of Hyde Park, 47 F.3d 473, 483 (2d Cir. 1995) [numerosity presumed where class consists of forty or more members]; Newberg, supra, § 24.18.)

There Are Questions of Law and Fact Common to the b. **Settlement Class**

Rule 23(a)(2) requires the existence of a question of law or fact that is common to all Settlement Class Members and capable of class-wide resolution, the determination of which is central to the validity of all Class Members' claims. (Wal-Mart Stores, Inc. v. Dukes, 546 U.S. 349-50, 131 S.Ct. 2541, 2551 (2011).) "All questions of fact and law need not be common to satisfy the Rule. The existence of shared legal issues with divergent factual predicates is sufficient, as is a common core of salient facts coupled with disparate legal remedies 'within the class." (In re ConAgra Foods, Inc., 90 F.Supp.3d 919, 972 (C.D. Cal. 2015), aff'd sub nom. Briseno v. ConAgra Foods, Inc., 844 F.3d 1121 (9th Cir. 2017), and aff'd sub nom. Briseno v. ConAgra Foods, Inc., No. 15-55727, 2017 WL 53421 (9th Cir. Jan. 3, 2017), quoting *Hanlon*, 150 F.3d at 1019.)

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27 28 exist, including, but not limited to, the following:

- whether the Wise Website and product packaging contains deceptive statements and/or omissions about the quantity and quality of food in Wise's Long-Term Food Kits, which was consistent throughout the Class Period (see footnote 1 above);
- whether those representations would be material to the reasonable consumer deciding whether to purchase a Long-Term Food Kit;
- and whether consumers have been harmed. Accordingly, the commonality requirement is easily met.

Plaintiffs' Claims Are Typical of the Claims of the c. **Settlement Class**

A plaintiff's claim "is typical if it arises from the same event or practice or course of conduct that gives rise to the claims of other class members and his or her claims are based on the same legal theory." (Hunt v. Check Recovery Sys., Inc., 241 F.R.D. 505, 511 (N.D. Cal. 2007) [quot. marks and citations omitted].) To be found typical, a plaintiff must show that other class members have been similarly injured by the same course of conduct that is not unique to the named plaintiff. (Ellis v. Costco Wholesale Corp., 657 F.3d 970, 984 (9th Cir. 2011).) However, representative claims "need not be substantially identical;" they are "typical" so long as they are "reasonably co-extensive with those of absent class members." (Hanlon, 150 F.3d at 1020.) Typicality is, thus, generally satisfied if the named plaintiff is part of the class and has suffered the same injury as other class members. (Gen. Tel. Co. of Sw. v. Falcon, 457 U.S. 147, 156 (1982).)

Here, the claims asserted by Plaintiffs Miller and Borneman are typical of the claims of the class because they, like all class members, were subjected to the same misleading information on the Wise Website. Among other things, they were required to click through the Long-Term Food Kit drop down menu and select a product represented as a "1-Month," "3-Month," "6-Month," or "12-Month" Food

Supply, and they were presented with the same Food Calculator and graphics

purporting to inform the consumer how long the food supply would last and how

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many people it would feed.

In this respect, this case is highly analogous to *Martin v. Monsanto Co.*, No. EDCV162168JFWSPX, 2017 WL 1115167 (C.D. Cal. Mar. 24, 2017), in which this District certified as a class action claims that Monsanto's pesticide products contained a smaller quantity of solution than promised. That different products were involved did not defeat typicality because the alleged misrepresentations regarding the amount of solution "ha[d] nothing to do with the unique characteristics of the various ... products; they have to do only with what is allegedly shared by all those products." (Id. at *4-5, quoting Brown v. Hain Celestial Group, Inc., 2014 WL 6483216, at *14 (N.D. Cal. Nov. 18, 2014). See also Chavez v. Blue Sky Natural Beverage Co., 268 F.R.D. 365 (N.D. Cal. 2010) [certifying as a class action claims that defendant misrepresented the origins of its line of beverage products]; Johnson v. Gen. Mills, Inc., 278 F.R.D. 548 (C.D. Cal. 2012) [applying the Hanlon "reasonably co-extensive test" and certifying claims that defendant falsely advertised its "YoPlus" yogurt products as promoting digestive health].)

d. The Interests Of the Class Representatives Are Aligned with the Interests of the Settlement Class

The adequacy requirement is satisfied if the class representative(s) will fairly and adequately protect the interests of the class. Fed. R. Civ. P. 23(a)(4). This requires that the Plaintiffs have no conflict of interest with the proposed Settlement Class and be represented by competent counsel. (In re Mego Fin. Corp. Sec. Litig., 213 F.3d 454, 462 (9th Cir. 2000); Hanlon, 150 F.3d at 1020; Ellis, 657 F.3d at 985 [adequacy depends on "an absence of antagonism between representatives and absentees, and a sharing of interest between representatives and absentees"].) When class representatives and members seek the common goal of the largest possible recovery for the class, their interests do not conflict. (In re Corrugated Container

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Antitrust Litig., 643 F.2d 195, 208 (5th Cir. 1981).)

Here, Plaintiffs have selected as proposed Class Counsel attorneys with extensive qualifications and experience in consumer litigation and class action procedure. (See Becker Decl ¶¶ 15-26 and Exh. 5, 6, 7.) Their motivation for bringing suit is to protect other consumers from Wise's deceptive advertising, not to enrich themselves. (Miller Decl. [Becker Decl. Exh. 3] ¶ 10; Borneman Decl. [Becker Decl. Exh. 2] ¶ 10.) Each understands his responsibilities as a class representative and has committed to fulfilling them. (*Ibid.*) There is no conflict between the Plaintiffs and any member of the class.

e. The Settlement Class is ascertainable

A class is ascertainable "if the description of the class is definite enough so that it is administratively feasible for the court to ascertain whether an individual is a member." (O'Connor v. Boeing N. Am., Inc., 184 F.R.D. 311, 319 (C.D. Cal. 1998).) It is "enough that the class definition describes a set of common characteristics sufficient to allow a prospective plaintiff to identify himself or herself as having a right to recover based on the description." (Saulsberry v. Meridian Fin'l Serv., Inc., No. CV146256JGBJPRX, 2016 WL 3456969 (C.D. Cal. Apr. 14, 2016) at *4, 14.) "Administrative feasibility means that identifying class members is a manageable process that does not require much, if any, individual factual inquiry.' Newberg § 3:3. However, 'the class need not be so ascertainable that every potential member can be identified at the commencement of the action.' [Citations.]" (*Lilly*, 308 F.R.D. at 237.)

Here, the Settlement Class is objectively defined as all California consumers who purchased specific Eligible Products. The identity of consumers who purchased their products directly from Wise and the prices they paid are known to Wise and will be provided to the Settlement Administrator. Settlement Class Members who purchased products from third parties can readily self-identify based on the notice to be provided.

2. The Requirements of Rule 23(b)(3) Are Satisfied

Rule 23(b)(3) requires that "questions of law or fact common to the members of the class predominate over any questions affecting only individual members of the class, and that a class action is superior to other available methods for the fair and efficient adjudication of the controversy." Both requirements are satisfied here.

a. Common Questions Predominate Over Potential Individual Questions

The "predominance inquiry tests whether proposed classes are sufficiently cohesive to warrant adjudication by representation." (*Amchem Prods., Inc.,* 521 U.S. at 623; *In re Wells Fargo Home Mtg. Overtime Pay Litig.,* 571 F.3d 953, 957 (9th Cir. 2009).) "For purposes of the predominance requirement, a common issue is one where 'the same evidence will suffice for each member to make a prima facie showing [or] the issue is susceptible to generalized, class-wide proof,' while an individual issue is one where 'the members of a proposed class will need to present evidence that varies from member to member.' W. Rubenstein, *Newberg on Class Actions* § 4.50 (5th ed. 2012). Where common issues are the central feature of the litigation, predominance is likely satisfied." (*Lucas v. Breg, Inc.*, No. 15-CV-00258-BAS-NLS, 2016 WL 6125681 (S.D. Cal. Sept. 30, 2016) at *12.)

The common questions discussed above would clearly predominate any trial of this action. For purposes of determining Wise's liability as well as the compensation due, the differences between the products at issue and any minor changes to the Wise Website over time are immaterial. (See *Allen v. Similasan Corp*, 306 F.R.D. 635, 647-48 (S.D. Cal. 2015) [holding that "[t]he 'reasonable consumer' standard is an objective one and may be used to prove the effect of the advertising as to the whole class," and finding that defendant's changes to its product labels during the class period were insufficient to defeat predominance where key representations regarding the efficacy of the products remained essentially the same.].) Similarly here, a finding that Wise had a duty to disclose (or not), and that it violated the duty

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(or not), will provide a "common answer [] apt to drive the resolution of th[is] litigation." (Wal-Mart, 564 U.S. at 350.) The predominance requirement is satisfied.

A Class Action Is the Superior Method to Fairly and b. **Efficiently Adjudicate this Matter**

Rule 23(b)(3) requires a class action to be "superior to other available methods for the fair and efficient adjudication of the controversy," and sets forth the following factors:

(A) the class members' interest in individually controlling the prosecution or defense of separate actions; (B) the extent and nature of any litigation concerning the controversy already begun by or against class members; (C) the desirability or undesirability of concentrating the litigation of the claims in the particular forum; and (D) the likely difficulties in managing a class action.

Where, as here, a court is deciding the certification question in the context of a proposed settlement, questions regarding the manageability of the case for trial purposes do not have to be considered. (See Amchem, 521 U.S. at 619.)

A class action is the only reasonable method to fairly and efficiently adjudicate Settlement Class Members' claims against Wise. (See, e.g., Phillips Co. v. Shutts, 472 U.S. 797, 809 (1985) ["[c]lass actions ... permit the plaintiffs to pool claims which would be uneconomical to litigate individually ... [In such a case,] most of the plaintiffs would have no realistic day in court if a class action were not available"]; Wolin v. Jaguar Land Rover N. Amer., LLC, 617 F.3d 1168, 1175 (9th Cir. 2010) [class certification proper where "recovery on an individual basis would be dwarfed by the cost of litigating on an individual basis"].) Courts have also generally found that "[j]udicial economy weighs in favor of a class action where, as here, liability turns on whether [defendant's conduct] was false or misleading." (Johns v. Bayer Corp., 280 F.R.D. 551, 559 (S.D. Cal. 2012).)

Class resolution is clearly superior to other available methods for the fair and efficient adjudication of this controversy. Despite the high cost of Wise's products the Eligible Products range from \$75 to \$7,000 – such amounts are still woefully

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27 28 insufficient to support individual litigation. That is especially so where, as here, expert testimony regarding the sufficiency of the food supplies is required.

Nor is there any evidence that any class member has an individual interest in controlling the prosecution of this case, or that other similar litigation is pending. (See Ortega v. Natural Balance, Inc., 300 F.R.D. 422, 430 (C.D. Cal. 2014).)

3. Class Counsel Are Well-Qualified to Represent the Settlement Class

"An order certifying a class action ... must also appoint class counsel under Rule 23(g)." Fed. R. Civ. P. 23(c)(1)(B). In so doing, courts should consider (i) the work counsel has done in identifying or investigating potential claims in the action; (ii) counsel's experience in handling class actions, other complex litigation, and the types of claims asserted in the action, (iii) counsel's knowledge of the applicable law; and (iv) the resources that counsel will commit to representing the class. (Fed. R. Civ. P. 23(g)(1)(A).)

Here, proposed Class Counsel have worked diligently in identifying and investigating potential claims in the Action. They have committed hundreds of hours of legal services and incurred over \$45,000 in costs and expenses in litigating this matter (including costs of mediation, deposition, and retaining three different experts). (Becker Decl. ¶ 15.) Further, as noted, each Class Counsel has extensive experience managing class actions and other complex litigation, including the types of claims asserted in this action, and therefore has extensive knowledge of the applicable law. Finally, Class Counsel have committed and will continue to commit whatever resources are necessary to represent the Settlement Class, just as they have done in the numerous class actions they have litigated and financed in the past. (Ibid.)

C. The Notice Program Satisfies All Applicable Requirements

Notice serves to "afford members of the class due process which, in the context of the Rule 23(b)(3) class action, guarantees them the opportunity to be

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excluded from the class action and not be bound by any subsequent judgment." (Eisen v. Carlisle & Jacquelin, 417 U.S. 156, 173–74 (1974).) The Court must "direct notice in a reasonable manner to all class members who would be bound by the proposal." (Fed. R. Civ. P. 23(e)(1).) And, notice must fairly describe the litigation and the proposed settlement and its legal significance. (See, e.g., Twigg v. Sears, Roebuck & Co., 153 F.3d 1222, 1227 (11th Cir. 1998) ["[The notice] must also contain an adequate description of the proceedings written in objective, neutral terms, that, insofar as possible, may be understood by the average absentee class member[.]"].) The proposed Notice Plan satisfies those requirements.

Appointment of a Settlement Administrator 1.

The Parties have agreed to the appointment of the highly experienced class action administrator KCC to act as the Settlement Administrator, subject to the approval of the Court. (S.A. Definitions, p. 6; Becker Decl. ¶ 12.) KCC has significant experience as a class action notice provider and claims administrator. (See www.kccllc.com.)

2. **Method of Notice**

As set forth above, the majority of Settlement Class Members (about 78%) will receive direct, mailed and/or emailed notice of the proposed Settlement terms and how it affects them. The Settlement Administrator will mail a detailed Mailed Notice (S.A. Exh. B-1) and Claim Form (Exh. A) to all Known Customers for whom Wise has a street address, and/or will electronically submit an Email Notice (Exh. B-2) with links to a more Detailed Notice (Exh. B-5) and Claim Form to all Known Customers for whom Wise has email address. (S.A. sec. F-2.a, b.) The Settlement Administrator will conduct an NCOA and use reasonable efforts to identify any Class Members whose notices are returned undelivered. (Ibid.) The Known Customers will be assigned a Claim Number, have access to their purchase history, and be told the amount of their calculated award. (S.A. sec. F-1.)

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The Settlement Administrator will also create and activate a Settlement Website that includes the Administrator's contact information; links to the Detailed Notice; relevant case documents; a downloadable and a fillable copy of the Claim Form; and a link to a location where Known Customers can obtain the Eligible Product purchase information compiled by Wise. (S.A. sec. F-3.c.)

In addition, for a period of at least 75 days following Preliminary Approval if granted, the Settlement Administer will implement a digital notice campaign structured to reach Settlement Class Members (S.A. sec. F-3.a); and Wise will publish the Summary Notice (S.A. Exh. B-3) in a conspicuous location on its Website and Facebook page, with links to the Settlement Website (S.A. sec. F-3.b). Wise will also send a tweet through its Twitter account in the form of S.A. Exh.B-4.

3. Contents of the Notice Program

The Notice documents provide information about the Settlement, along with clear, concise, easily understood information about Settlement Class Members' legal rights. The Notice documents collectively include a fair summary of the Parties' respective litigation positions; the general terms of the Settlement; instructions for how to opt-out of or object to the Settlement; the Settlement Website address; the process and instructions for making a claim; and, as to be set by the Court, the date, time and place of the Final Fairness Hearing.

The Notice documents contain information that a reasonable person would consider material in making an informed, intelligent decision of whether to opt out or remain a member of the Settlement Class and be bound by a final judgment, and they inform individuals how they can readily obtain more detailed information.

The Notice documents and the Notice Program are the best notice practicable under the circumstances, constitute due and sufficient notice to the Settlement Class, and comply with Fed. R. Civ. P. 23 and due process requirements.

VI. **CONCLUSION**

For all of the reasons discussed above, the Court should grant this unopposed

Motion for Preliminary Approval and enter the Proposed Order submitted herewith. Respectfully submitted, Dated: March 29, 2018 **CHAVEZ & GERTLER LLP** BRAUN LAW GROUP, PC LAW OFFICES OF ANDREW KIERSTEAD By: <u>/s/ Nance F. Becker</u> Nance F. Becker Attorneys for Plaintiffs and the **Putative Class**

PLAINTIFFS' MEMORANDUM IN SUPPORT OF MOTION FOR PRELIMINARY APPROVAL

Case 5:17-cv-00616-JAK-PLA Document 40-1 Filed 03/30/18 Page 32 of 32 Page ID